

Effective Date: May 26, 2026

Company: Admiral Communities

At Admiral Communities, we use technology thoughtfully to create a more responsive, helpful, and efficient experience for our residents, prospective residents, team members, vendors, and website visitors. This may include the use of artificial intelligence, machine learning, automated workflows, chat tools, analytics, and other AI-assisted technologies.

This AI-Assisted Automation Disclosure explains how Admiral Communities may use AI-assisted tools, what those tools may and may not do, how human oversight works, and how individuals can contact us with questions, corrections, or requests for human review.

We believe technology should support people, not replace care, judgment, fairness, or accountability.

1. When You May Be Interacting With AI or Automation

Some communications, website features, forms, chat experiences, emails, text messages, scheduling tools, routing systems, support tools, analytics, advertising tools, and internal workflows used by Admiral Communities may be powered, supported, generated, reviewed, organized, prioritized, or assisted by AI or automation.

When you interact with an AI-assisted tool, chatbot, virtual assistant, automated messaging system, or similar technology, you may not be communicating directly with a human in real time. Where required by law or appropriate based on the context, Admiral Communities will provide a clear disclosure that the interaction may involve AI, automation, or a virtual assistant.

Examples of AI-assisted or automated interactions may include:

- Responding to frequently asked questions about communities, availability, amenities, application steps, office hours, tours, resident services, or maintenance processes.
- Helping route inquiries to the appropriate Admiral Communities team member or department.
- Assisting with appointment scheduling, tour requests, contact forms, lead follow-up, and communication reminders.
- Helping summarize, classify, organize, or prioritize messages, inquiries, service requests, or resident communications.
- Supporting marketing, website personalization, advertising analytics, audience insights, campaign measurement, and content development.
- Assisting internal teams with drafting, reviewing, organizing, or improving communications, documents, workflows, and operational tasks.
- Helping detect spam, fraud, duplicate submissions, suspicious activity, security risks, or system misuse.

- Supporting business analytics, reporting, performance measurement, and service improvement.

AI-assisted tools may help us work faster and serve our communities better, but they are not a substitute for human judgment where human judgment is required.

2. AI Does Not Make Final Housing, Employment, Legal, Financial, or Other Consequential Decisions on Its Own

Admiral Communities does not authorize AI-assisted tools to make final, binding decisions by themselves regarding housing eligibility, lease approval, employment, legal rights, financial obligations, resident status, eviction, termination, denial of service, or other similarly significant decisions.

Where technology, screening tools, scoring systems, analytics, automation, or third-party systems are used to support a decision, those tools are intended to assist human review and lawful business processes. Final decisions remain subject to applicable law, company policy, human oversight, and any required notices or rights.

AI-assisted outputs may be incomplete, inaccurate, outdated, misunderstood, or affected by limitations in the data or systems used. For that reason, Admiral Communities may review, verify, correct, supplement, override, or disregard AI-assisted outputs at any time.

3. Fair Housing, Equal Opportunity, and Non-Discrimination

Admiral Communities is committed to fair, respectful, and lawful treatment of all individuals. We do not use AI-assisted tools to intentionally discriminate against any person based on race, color, religion, sex, national origin, familial status, disability, age, sexual orientation, gender identity, marital status, military or veteran status, source of income where protected, or any other characteristic protected by applicable federal, state, or local law.

AI-assisted tools must not be used to unlawfully exclude, discourage, target, price, rank, screen, prioritize, or treat individuals differently based on protected characteristics.

Where Admiral Communities uses digital advertising, lead routing, resident communications, application support, tenant screening support, employment support, or other automated systems, we seek to use those tools in a manner consistent with applicable civil rights, consumer protection, privacy, housing, employment, and fair lending or fair screening laws.

No AI-assisted tool should be interpreted as creating an exception to Admiral Communities' Fair Housing, Equal Opportunity, privacy, consumer protection, or anti-discrimination obligations.

4. Tenant Screening, Applications, and Background-Related Information

Admiral Communities may use third-party vendors, software platforms, screening providers, property management systems, or automated tools to help collect, process, organize, verify, or evaluate information submitted in connection with applications, residency, employment, vendor relationships, or other business needs.

Depending on the context, this information may include contact information, application details, identity verification information, occupancy information, rental history, payment history, employment-related information, income-related information, credit-related information, criminal background information, eviction records, references, or other information permitted by law.

When consumer reports, background reports, tenant screening reports, credit reports, or similar regulated reports are used, Admiral Communities will seek to provide notices, authorizations, adverse action notices, dispute rights, and other legally required information under applicable federal, state, and local laws.

If you believe information used in connection with a decision is incorrect, incomplete, outdated, or has been misunderstood, you may contact Admiral Communities to request review. Depending on the source of the information, you may also have rights to dispute inaccurate information directly with the applicable screening company, reporting agency, or data provider.

5. Human Review, Corrections, and Appeals

If an AI-assisted or automated tool is used in a way that materially affects a significant decision about you, Admiral Communities will seek to provide a reasonable opportunity for human review where required by law or appropriate under the circumstances.

You may contact us to request:

- Confirmation of whether an AI-assisted or automated tool was used in connection with a significant interaction or decision.
- Review by an appropriate Admiral Communities representative.
- Correction of inaccurate personal information submitted to or maintained by Admiral Communities.
- Information about the source of certain data used in a decision, where legally required and reasonably available.
- Reconsideration or review of a decision where required by law or company policy.
- Assistance if you believe an AI-assisted process created an unfair, inaccurate, discriminatory, or unintended outcome.

Submitting a request does not guarantee a change in outcome, but Admiral Communities will review eligible requests in good faith and consistent with applicable law.

6. Accuracy, Limitations, and No Reliance on AI Output Alone

AI-assisted tools may generate or assist with responses, summaries, classifications, recommendations, predictions, or other outputs. These outputs may not always be accurate, complete, current, or appropriate for your specific situation.

AI-assisted communications should not be treated as:

- A final leasing decision.
- A guarantee of home availability, pricing, approval, eligibility, incentives, concessions, or terms.
- A legal notice unless expressly identified as one by Admiral Communities.
- Legal, financial, tax, medical, or professional advice.
- A modification of any lease, agreement, policy, rule, notice, or legal obligation.
- A waiver of Admiral Communities' rights, resident obligations, application requirements, or community standards.
- A binding promise unless confirmed in an official written agreement signed or otherwise authorized by Admiral Communities.

If there is any conflict between an AI-assisted communication and an official lease, written agreement, application document, community policy, website legal notice, pricing disclosure, or communication from an authorized Admiral Communities representative, the official document or authorized human-confirmed communication controls.

Admiral Communities reserves the right to correct errors, update information, withdraw inaccurate statements, and revise AI-assisted outputs at any time.

7. Privacy and Personal Information

AI-assisted tools may process personal information when you interact with our website, submit forms, request information, schedule tours, communicate with us, apply for residency, request services, or otherwise engage with Admiral Communities.

Depending on the interaction, information processed by AI-assisted or automated systems may include:

- Name, contact information, and communication preferences.
- Inquiry details, tour preferences, and community interests.
- Website usage, device, browser, cookie, and analytics information.
- Application or residency-related information.
- Maintenance, service, resident support, or operational information.
- Communications submitted through chat, email, text, web forms, phone systems, or customer support tools.

- Information from vendors, service providers, screening providers, advertising platforms, analytics providers, or property management systems.

We use this information to operate our business, respond to inquiries, support residents, improve our communities, maintain safe and efficient operations, personalize communications, measure marketing performance, prevent fraud, comply with law, and improve service quality.

Our use of personal information is also governed by our Privacy Policy. This Disclosure should be read together with our Privacy Policy, Terms of Use, Fair Housing / Equal Opportunity statements, application materials, lease documents, and any other notices provided to you.

8. Sensitive Information

Please do not submit sensitive personal information through AI-assisted chat tools, website chat, general web forms, or automated messaging channels unless the form or process specifically requests that information and explains why it is needed.

Sensitive information may include Social Security numbers, driver's license numbers, government identification numbers, full financial account numbers, medical information, disability-related details, immigration information, precise geolocation, biometric information, protected class information, children's information, or other highly sensitive data.

If sensitive information is required for an application, screening, employment, residency, or legal process, Admiral Communities will seek to collect it through appropriate channels and safeguards.

9. Third-Party AI, Software, and Service Providers

Admiral Communities may use third-party technology providers, software vendors, website platforms, CRM systems, property management systems, screening providers, advertising platforms, analytics services, communication tools, chatbot providers, and AI-assisted products.

These third parties may process information on our behalf or provide systems that help us communicate, analyze, route, organize, or evaluate information. We seek to work with service providers that support responsible data handling, security, privacy, and compliance.

However, third-party tools may have their own terms, privacy policies, technical limitations, data practices, model limitations, retention practices, and security measures. Admiral Communities may review vendor performance, request documentation where appropriate, restrict tool usage, or discontinue tools that do not meet our expectations.

10. AI-Assisted Marketing, Advertising, and Personalization

Admiral Communities may use AI-assisted and automated tools to support marketing and advertising. This may include audience insights, campaign analytics, ad performance measurement, content development, website optimization, search optimization, social media support, lead routing, communication timing, and personalized follow-up.

We do not intend for AI-assisted advertising tools to unlawfully exclude individuals from housing opportunities or unlawfully target, discourage, or treat individuals differently based on protected characteristics.

Advertising platforms may use their own algorithms, targeting systems, optimization tools, and measurement technologies. Admiral Communities seeks to use these tools responsibly and in a manner consistent with applicable housing, privacy, advertising, and consumer protection laws.

11. AI-Assisted Content

Some written, visual, advertising, website, social media, email, internal, or operational content may be drafted, edited, summarized, analyzed, translated, reformatted, or quality-checked with AI-assisted tools.

Human team members may review, edit, approve, reject, or modify AI-assisted content before publication or use. AI-assisted content is intended to support clarity, consistency, speed, creativity, and service quality. It is not intended to mislead consumers or create false impressions about Admiral Communities, our communities, our services, our availability, our pricing, or our policies.

12. No Emergency Use

AI-assisted chat, web forms, email, text messaging, resident portals, and automated communication tools should not be used for emergencies.

If there is an emergency, threat to life or safety, fire, crime in progress, medical emergency, or urgent danger, call 911 or the appropriate emergency service immediately.

For urgent community-related matters, residents should follow the emergency maintenance, safety, or management procedures provided by their community.

13. Children and Minors

Our website, leasing communications, resident services, and AI-assisted tools are not intended for use by children under 13. Minors should not submit personal information through our website, chat tools, or automated systems without appropriate parental or guardian involvement.

If we learn that we have collected personal information from a child in a manner inconsistent with applicable law, we will take appropriate steps to address it.

14. Security and Monitoring

Admiral Communities may monitor, record, retain, review, analyze, or audit AI-assisted interactions, website submissions, chat communications, automated workflows, and related system activity for business, quality assurance, training, compliance, security, fraud prevention, dispute resolution, and service improvement purposes.

We use reasonable administrative, technical, and organizational measures designed to protect information processed through our systems. No system, including AI-assisted or automated systems, can be guaranteed to be completely secure or error-free.

15. Your Responsibilities When Using AI-Assisted Tools

When using our website, chat tools, forms, resident systems, or automated communication channels, you agree not to:

- Submit false, misleading, unlawful, harmful, or abusive information.
- Attempt to manipulate, test, attack, bypass, overload, reverse engineer, or misuse AI-assisted systems.
- Submit confidential, sensitive, or regulated information unless specifically requested through an appropriate channel.
- Rely on AI-assisted responses as final, legal, financial, housing, employment, or professional advice.
- Use AI-assisted tools to harass, threaten, impersonate, defraud, or harm any person or entity.

Admiral Communities may restrict or disable access to AI-assisted tools where misuse, security risk, unlawful activity, or policy violations are suspected.

16. State-Specific and Jurisdiction-Specific Rights

Certain states and local jurisdictions may provide additional rights related to privacy, automated decision-making, profiling, consumer reports, tenant screening, employment screening, AI disclosures, chatbot disclosures, correction, appeal, opt-out rights, or access to information.

Depending on where you live, where the relevant community is located, and the nature of your interaction with Admiral Communities, you may have additional rights under applicable state or local law.

Admiral Communities will seek to honor applicable rights and provide required notices where legally required. Nothing in this Disclosure is intended to limit rights that cannot be limited under applicable law.

17. Changes to This Disclosure

Admiral Communities may update this AI-Assisted Automation Disclosure from time to time as technology, our business practices, vendor tools, legal requirements, and regulatory expectations evolve.

The “Effective Date” above reflects the date this Disclosure was last updated. Changes will be posted on our website or otherwise made available as appropriate.

18. Contact Us

If you have questions about this Disclosure, believe an AI-assisted tool provided inaccurate information, want to request human review, or want to raise a concern about the use of AI-assisted automation, please contact us:

Admiral Communities

Email: admin@admiralcommunities.com

Subject Line: **AI-Assisted Automation Inquiry**

Please include your name, contact information, the community or location involved if applicable, a description of your concern, and any relevant screenshots, messages, dates, or reference numbers.